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JC945 U.S. PTO

11-28-00

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PATENT APPLICATION TRANSMITTAL LETTER
(Large Entity)Docket No.
FIS9-2000-0283

TO THE ASSISTANT COMMISSIONER FOR PATENTS

Transmitted herewith for filing under 35 U.S.C. 111 and 37 C.F.R. 1.53 is the patent application of:

Howard Young et al.

For: CUSTOMER RELATIONSHIP MANAGEMENT BUSINESS METHOD

Enclosed are:

- ☒ Certificate of Mailing with Express Mail Mailing Label No. EK140407957US
- ☒ 15 sheets of drawings.
- ☐ A certified copy of a application.
- ☒ Declaration ☒ Signed. ☐ Unsigned.
- ☒ Power of Attorney
- ☒ Information Disclosure Statement
- ☐ Preliminary Amendment
- ☒ Other: ASSIGNMENT

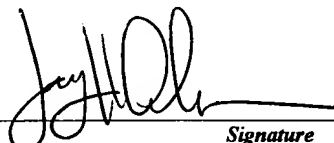
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09/723519
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CLAIMS AS FILED

For	#Filed	#Allowed	#Extra	Rate	Fee
T tal Claims	7	- 20 =	0	x \$18.00	\$0.00
Indep. Claims	1	- 3 =	0	x \$80.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
BASIC FEE					\$710.00
TOTAL FILING FEE					\$710.00

- ☐ A check in the amount of to cover the filing fee is enclosed.
- ☒ The Commissioner is hereby authorized to charge and credit Deposit Account No. 09-0458 FI-554 as described below. A duplicate copy of this sheet is enclosed.
- ☒ Charge the amount of \$710.00 as filing fee.
- ☒ Credit any overpayment.
- ☒ Charge any additional filing fees required under 37 C.F.R. 1.16 and 1.17.
- ☐ Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).

Dated: 28 November 2000


SignatureEXPRESS MAIL NO.: EK140407957US
I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING
DEPOSITED WITH THE U.S. POSTAL SERVICE AS EXPRESS
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APPLICANT AND/OR ATTORNEY REQUESTS THE DATE OF
DEPOSIT AS THE FILE DATEJay H. Anderson
Registration No. 38,371
Telephone N . 845-894-3667
Fax No. 845-894-6363

CC:

DATE OF DEPOSIT: 11/28/00

BY SIGNATURE & DATE:  11/28/00

APPLICATION
FOR
UNITED STATES LETTERS PATENT

APPLICANT NAME: Howard Young et al.

TITLE: CUSTOMER RELATIONSHIP MANAGEMENT BUSINESS METHOD

DOCKET NO.: FIS9-2000-0283

INTERNATIONAL BUSINESS MACHINES CORPORATION

CERTIFICATE OF MAILING UNDER 37 CFR 1.10
I HEREBY CERTIFY THAT, ON THE DATE SHOWN BELOW
THIS CORRESPONDENCE IS BEING DEPOSITED WITH
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